

Kubhuka Lite

COMPANY & PRODUCT OVERVIEW

Kubhuka Lite

All-in-one property management, restaurant & point of sale,
and built-in accounting for hotels, lodges and guesthouses —
run your property without the spreadsheets.

Front Desk & Reservations

F&B / POS

Conferences

Stores & Purchasing

Billing & Accounting

Reports

A product of Utsanzi Tech

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Everything a property runs on, in one system

Kubhuka Lite brings reservations, the front desk, housekeeping, the restaurant, purchasing, billing and full double-entry bookkeeping into a single system that runs in the browser — no software to install, no spreadsheet on the side, and no separate accounting package to reconcile at month-end.

It's built around how independent hotels, lodges and guesthouses actually operate: multi-currency by default, mobile-friendly for teams working from the front desk or the restaurant floor, and priced for a single property or a small group rather than a large international chain. Every property is billed and licensed through Utsanzi's central portal, so subscriptions, invoices and feature access stay in sync automatically — whether you run one guesthouse or several.

Not just a booking system. Every payment, invoice, expense and stock movement posts itself into a proper set of books automatically — the same double-entry accounting a bookkeeper would keep by hand. A Trial Balance, Profit & Loss, Balance Sheet and Cash Flow report are always up to date, with nothing entered twice.

Why properties choose it

- Runs in any browser — desktop, tablet or phone; nothing to install
- Multi-currency by default, with a base currency you choose
- One login per staff member, with per-role permissions on every module
- Restaurant orders and services post straight to the guest folio
- Run more than one property under a single organisation account
- 24/7 support, with in-app tickets answered by a real person

Live in three steps

1

Register your property

Tell us about your property, rooms and pricing. Takes about 10 minutes.

2

We review & approve

Our team verifies your details — usually within 1–2 business days.

3

Start managing bookings

Your dashboard unlocks, your trial begins, and your team signs in.

Reservations, rooms & housekeeping

Everything the front desk and housekeeping team touch, from the first enquiry to check-out.

Front Desk & Reservations

A guided booking wizard checks availability as you type. A calendar view shows what's booked, arriving or free at a glance — open any reservation for guest details, room and balance, move a guest to another room, or check them in.

- Availability calendar, arrivals & departures views
- Room moves, upgrades and manager-approval workflows
- Guest profiles, confirmations and automated reminder emails

Rooms & Rates

Set up room types and individual rooms once, then control what each one earns.

- Room types, individual rooms and a live status board
- Rate plans, seasonal rates and promotions

Housekeeping

A live room board shows what's dirty, clean or in progress, so front desk always knows which rooms are guest-ready.

- Room status board, task assignment and checklists
- Discrepancy and checkout-balance tracking

Quotations & Proposals

Price up a stay or a conference event before the guest commits — send it as a PDF, track whether it's been opened, and turn an accepted quote into a real booking with one click.

Guest Communication & Notifications

Confirmations, reminders and updates go out by email today, with an in-app bell and delivery log for staff.

- Email confirmations & automated reminders
- WhatsApp and SMS messaging **Coming soon**

Online Booking

Let guests book straight from your own website, and get listed on the Kubhuka marketplace.

- Direct booking widget for your own site
- Channel & OTA rate/availability sync **Coming soon**

Restaurant, events & extra services

Every outlet, function and add-on sale, priced and costed properly — and billed to the same guest folio as the room.

Food & Beverage / Restaurant & Bar

A full point of sale for every outlet: build a menu of dishes, give each one a recipe so a sale draws its ingredients out of stock automatically, and take orders against a table, a room or a walk-in guest.

- POS terminal, a roaming Waiter View with sound alerts, and a lean Quick Order screen for phones/tablets
- Kitchen Display board and guest self-order by QR code
- Recipes, dish costing and food-cost % per item
- Set, buffet and banquet menus priced per head, with a Banquet Prep sheet telling the kitchen exactly what to prepare
- Orders post straight to the guest's room folio, a company/house account, or are paid on the spot
- Waiter-collects / cashier-confirms payment hand-off, so cash always reconciles to the right till

Conferences & Events

Book function rooms with capacity by layout (theatre, classroom, boardroom, banquet), add packages and add-ons, and cater it straight from your F&B set menus.

- Venue booking, packages, add-ons and cancellation policies
- Catering slots priced per head from a set/buffet/banquet menu
- Bills directly into the same invoice as the rest of the event

Extra Services

A catalogue of chargeable add-ons — airport pickup, laundry, spa, horse riding, tours — sold from a dedicated point of sale or requested by front desk on a guest's behalf.

- Services POS for walk-in sales: pay now, post to room, charge to account, or bill to an event
- Guest requests that flow approve » deliver » bill straight to the folio

Stores, purchasing, billing & accounting

The operational and financial backbone — where stock, suppliers, cash and the books all come together.

Stores & Purchasing

Order stock straight from the system and send it to your supplier — no separate spreadsheet, no double entry.

- Suppliers, purchase orders with an approval workflow, and goods-received notes that raise stock levels automatically
- Stock items with pack sizes — buy by the bottle or crate, count in millilitres or singles
- Stock movements, stocktakes, and a Daily Stock Sheet (opening, sales, waste and closing) for the kitchen and bar
- Room costing — turns stock usage into a real cost per room-night

Billing, Invoicing & House Accounts

Folios, tax invoices, receipts and multi-currency payments with full reconciliation.

- House accounts (a "city ledger") for companies, employees and guests who charge to a tab, each with its own credit limit and printable statement
- Payments, refunds, write-offs and expense recording with an approval flow

Built-in Accounting & Bookkeeping

Every booking, payment, expense and stock movement keeps a proper set of books accurate on its own — no manual journal entries, no separate accounting software.

- Trial Balance, Profit & Loss, Balance Sheet and Cash Flow, always up to date
- Budgeting per account, and fixed-asset tracking with automatic depreciation
- Combined financial reports across every property in a group, alongside each one's own

Cashing Up

Open a shift with a float, work the shift, then count and reconcile the till against every payment method taken — cash, card, mobile money and more.

Reports, team access & day-to-day operations

Reports & Analytics

Built for decisions made every day, not just at month-end.

- Occupancy, ADR & RevPAR, revenue by source, and invoice ageing
- F&B sales, restaurant reconciliation and menu-performance reports
- Guest and channel-performance analytics

Team & Access Control

Give each staff member exactly the access they need — front desk, housekeeping, F&B, accounts, management — no more, no less, down to individual actions within a module.

Multi-Property / Organisation

Run more than one property without switching accounts. Each keeps its own rooms, rates, staff and reports; switch between them from the top bar, or see them consolidated at the organisation level.

Operations & Maintenance

A shift diary for guest requests, room changes and staff handover notes that aren't billable — logged, assigned and resolved. A separate maintenance module tracks repair tickets against rooms and property assets, with stock used and parts ordered right on the ticket.

Support

24/7 support, every day of the year. Raise an in-app ticket and reach a real person before a guest walks in.

Coming soon

- **Kubhuka Pro** — a central dashboard, group-level reporting and custom approval chains for hotel groups and larger multi-property operators
- WhatsApp and SMS guest messaging
- Channel & OTA rate/availability sync

GET IN TOUCH

Ready to see it running on your property?

Registration takes about 10 minutes, and your trial starts the moment your property is approved — usually within 1–2 business days. Pricing is tiered by property size; get in touch and we'll recommend the right plan for you.

Kubhuka Lite

A product of Utsanzi Tech, built for hotels, lodges and guesthouses across Africa.

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